

## **Online Services Privacy Policy**

### **Introduction**

We recognize the importance of protecting the privacy of your personal information. This Online Services Privacy Policy (this “Policy”) describes our practices with respect to information (“Information”) that we collect through the websites, platforms, and applications that we own or operate (collectively, the “Online Services”).

As used in this Policy, terms such as “we,” “us,” and “our” refer to Oragen, LLC and its current and future affiliated entities, agents, contractors, and vendors. Our Online Services are intended for a United States audience. Any Information provided to us, including any personal Information, will be processed by a computer server located within the United States.

By using our Online Services, you consent to our collection, use, disclosure, and storage of Information as described in this Privacy Policy.

### **When This Policy Applies**

This Policy applies to the Online Services that we own or operate. This Policy does not apply to information collected through other means, such as information collected during a telephone call.

This Policy does not apply to the practices of other websites or software applications that may be linked from or made available through our Online Services. The inclusion of a link on our Online Services does not imply that we endorse or monitor the privacy or security practices of that third-party website or software application. Your use of any third-party website or software application will be governed by the third-party's privacy policy.

### **What Information We Collect**

When you use our Online Services, you may provide certain Information directly to us. For example, you may input a telephone number or email address into a webform. Such Information may include Information that identifies you, such as your full name, telephone number, email address, and postal address.

In addition, we may collect Information automatically through the Online Services. This automatically collected Information may include certain Information from your device, such as technical information about your device, web-browser information, and server log files. See more information regarding automatically collected Information under the heading “Cookies and Tracking” below.

### **How We Use Your Information**

We may use your Information to communicate with you; to respond to an email, chat or other instant message or particular request from you; to personalize your experience on our Online Services; to provide you with informational or promotional offers that we believe may be useful to you; to perform analytics and to improve our products, Online Services, and advertising; to comply with applicable laws, regulations, and legal processes; to keep a record of our transactions and communications; and as otherwise necessary or useful for us to conduct our business, so long as such use is either permitted by law or permitted for such purpose with your consent.

We may combine your Information with other information maintained or available to us from you or from other sources, such as our vendors, and we may use and disclose combined data for the purpose described in this Policy or for internal business purposes.

We may, when permitted, use and disclose de-identified and aggregated data for any purpose, which may include, without limitation, disclosures to third parties for analytics purposes such as evaluating our Online Services.

### **How We Share Your Information**

We will not share Information with third parties without your consent, except as outlined in this Policy or as otherwise required by law.

We may share Information in response to a court order, subpoena, search warrant, or to comply with law or regulation. We may cooperate with law enforcement authorities in investigating and prosecuting activities that are illegal, violate our rules, or may be harmful to others.

We may also share Information within our affiliated companies, including affiliates or subsidiaries.

We may also share Information with other third-party companies with which we have a business relationship or hire to perform services on our behalf. For example, we may hire a third-party company to help us send and manage email, and we might provide that third-party company with your email address and certain other Information for them to send you email messages on our behalf. Similarly, we may hire third-party companies to host or operate some of our Online Services and related software applications.

You have the right to opt out of messaging campaigns at any time. To do so, reply 'STOP' to any message.

### **Informational Calls and Texts**

When you provide us with a telephone number, we may contact you, using automated, pre-recorded, or non-automated means. Personal Information collected through our texting programs will not be shared, sold, or disclosed to third parties for their own marketing purposes.

### **Cookies and Tracking**

We may use various technologies, including cookies, tokens, tags, web logs, web beacons, scripts, and web server logs to automatically collect Information. We may aggregate this Information or use this Information to enable certain features of our Online Services. This Information may include demographic data, information regarding the device you use to connect to the Online Services, information regarding your web browser, your IP address, and information regarding your browsing behavior, such as pages visited (collectively, "Activity Information"). We may also use third-party analytics companies to provide these services.

Activity Information is captured using various technologies and may include cookies. "Cookies" are small text files that may be placed on your computer or mobile device when you visit an Online Service or click on a URL using your web browser. Cookies may include "single-session cookies," which generally record information during a single visit to a website and are deleted after such visit, and "persistent cookies," which generally record information during one or more visit to a website and are stored on a computer or mobile device unless or until they are deleted or are set to expire.

We may also allow third parties to use cookies and other technologies to collect Activity Information across third-party websites which refer traffic to our Online Services and to deliver targeted advertisements to you. We do not control these third-party technologies, and the use of such technologies is governed by the privacy policies of such third parties.

We gather Activity Information to improve the quality of our services. We may otherwise use and disclose Activity Information unless restricted by this Policy or by law.

### **Retention of Information**

We will retain Information to the extent necessary to comply with our legal obligations (for example, if we are required to retain your Information to comply with applicable laws), to resolve disputes, and to enforce our legal agreements and policies.

We will retain Information and Activity Information for as long as is necessary for the purposes set out in this Policy.

### **Protecting Your Information**

We maintain administrative, technical, and physical safeguards designed to protect the Information provided on our Online Services. However, we cannot guarantee the security of our Online Services, nor can we guarantee the security of the Information transmitted to us over the Internet. We are not liable for the illegal acts of third parties, such as criminal hackers.

### **Children Under 13**

We will not intentionally collect any personal information (as that term is defined in the Children's Online Privacy Protection Act) from children under the age of 13 through our Online Services without receiving parental consent. If you think that we have collected such personal information from a child under the age of 13 through our Online Services, please contact us immediately.

### **Changes to This Policy**

We may change this Policy at any time. If we do so, such change will appear on this page. You may always visit this Policy to learn of any updates. Your continued access to or use of the Online Services constitutes your consent to these changes to this Policy.

### **Contact Us**

Contact us regarding this Policy or related privacy practices. If you believe we or any company associated with us has misused your Information, please contact us immediately.

[privacy@oragen.com](mailto:privacy@oragen.com)

### **Effective Date**

5/20/2025